

ENROUTE
by DIAMONDAIR

Offering you seamless travel and an unparalleled
experience at London Heathrow



Welcome to En Route – The Future of Luxury Travel

En Route by DiamondAir offers a premium, seamless travel experience, combining luxury services with efficiency.

With personalized remote check-ins, exclusive check in facility and meet and assist services at the airport, En Route ensures that every aspect of your journey is streamlined. From hassle-free departures to swift arrivals, enjoy stress-free travel with luxury amenities and tailored solutions.

Whether you're heading to a business meeting or enjoying a personal getaway, En Route elevates the entire journey from start to finish.

Departures with En Route

“Luxury Check –In Without the Busy Airport”

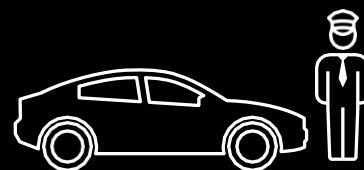
En Route (Remote) – Bringing the Airport to You

- Check-in from Anywhere: Home, hotel, or office
- Luggage Collection & Transfer: Your bags are securely checked in and sent directly to the airport
- Direct Chauffeur Transfer: No need to stop at the terminal check-in counters
- Airport Concierge Meet & Assist: Guided through security and onto your flight

Best for: Those who want to skip an early arrival at the airport terminal and have a fully seamless experience.



En Route Club – Departures



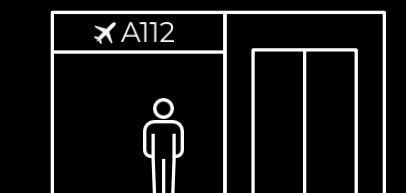
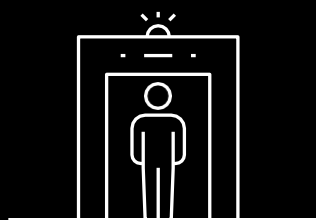
Check in from a location of your choice passports are verified and check In process for flight carried out – boarding cards and luggage tags are issued.



Luggage is transferred directly to the terminal and injected in luggage system as agreed by airline.



Passengers are chauffeur driven to the terminal In a chauffeured vehicle and met kerbside by an Airport Concierge Agent.



Passengers are assisted through fast-track passenger security and to the departure gate by Airport Concierge Agent.



VIP electric buggy will be provided to gate.



Airport Concierge Agent will remain with passengers until they have boarded .

Departures with En Route

“Off airport check in lounge”

En Route – A Check-in Lounge Alternative to the Airport

- Private Off-Airport Check-In Facility: The only dedicated off-airport check-in lounge at Heathrow
- Luxury Lounge with Wellness Facilities: Spa, gourmet dining, and relaxation spaces
- Airport Terminal Transfer: Lounge to Terminal Transfer
- Airport Concierge Meet & Assist: Guided through security and onto your flight

Best for: Travelers who want an exclusive, relaxed check-in experience before heading to the airport.



En Route Club – Departures



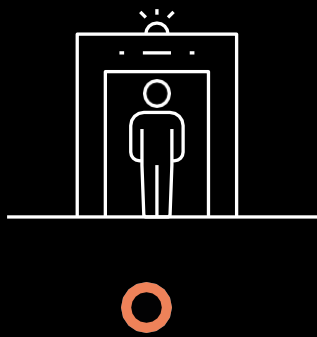
Arrive at the En Route Check in facility - recommendation 3 hours before departure

Passengers are checked into the lounge; passports are verified and check In process for flight carried out – boarding cards and luggage tags are issued.

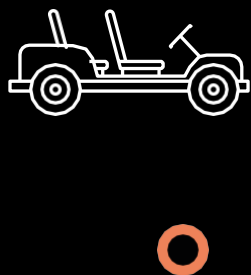
Passengers to relax in lounge until the agreed time for boarding. Full food and beverage service and luxury bathroom suites available.

Luggage is transferred directly to the terminal and injected in luggage system as agreed by airline.

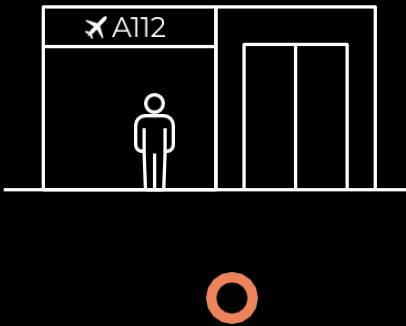
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Arrivals with En Route

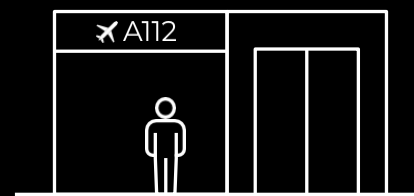
“Arrive, Refresh and Go”

En Route Arrivals – Your seamless landing experience begins at the gate

- Airport Concierge Meet & Assist: Guided through to immigration to arrivals
- Airport Terminal Transfer: Lounge to Terminal Transfer
- Off-Airport Arrivals Lounge Facility: The only dedicated off-airport lounge at Heathrow
- Luxury Lounge with Wellness Facilities: Spa, gourmet dining, shower and relaxation spaces
- Direct Chauffeur Transfer: Chauffeur Transfer to Onward Destination

Best for: Travellers who arrive early for a check in at a hotel or a meeting and want to relax and refresh before an onward journey .

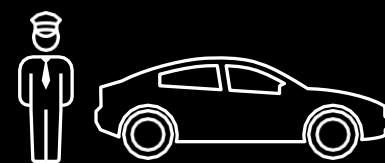
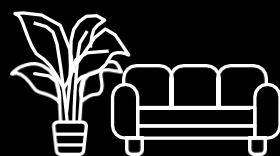
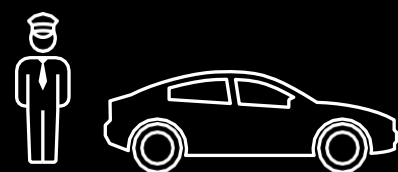
En Route Club – Arrivals



Passengers are met at their arrival gate

Passengers are assisted through the arrival processes via the appropriate channel and accompanied to baggage hall

Luggage is collected from baggage reclaim carousel with Porter.



Passengers and luggage will be transferred over to the En Route Lounge

Passengers can relax in lounge where a full food and beverage service and luxury bathroom suites are available..

Passengers will be chauffeur driven to their final destination as part of their En Route airport concierge package.

Additional Services from En Route – Workhub and Memberships

En Route Work Hub – A premium workspace near Heathrow for business travellers

- Flexible Workspace: Ideal for business travellers who need a quiet, premium workspace near Heathrow.
- Panoramic Views: Overlooking the Heathrow runway, offering a unique office alternative.
- Business Essentials: High-speed WiFi, printing facilities, private meeting rooms, and complimentary beverages.
- Day Use Available: Book on a per-use basis for convenience.

En Route Membership – Exclusive access to luxury travel facilities and Perks

- Exclusive Access: Priority entry to En Route lounge and wellness facilities.
- Discounted Services: Reduced rates on KarmAir wellness treatments and DiamondAir services.
- Added Benefits: Complimentary parking, priority reservations, and global DiamondAir concierge perks.
- Limited Availability: Only a select number of annual memberships are available.



Why Choose En Route?

"Transforming the Airport Experience"

Seamless Travel: Remote check-in, baggage handling, chauffeur travel and concierge service all in one product

Reduce Dwell Time: Avoid congested and busy terminals with long queues & oversubscribed lounges

Competitive Edge: Bridges the gap between private terminals and a meet and assist service, offering a mid-tier, premium experience for clients who want more when they travel

Luxury & Wellbeing: Exclusive lounges, spa treatments, and gourmet food

Sustainability: Zero Emission Vehicles and eco-conscious facilities

Prices starting from £695+ VAT (2 passengers)

What Our Clients Say

En Route has transformed the travel experience for our clients—offering seamless check-ins, luxury lounges, and stress-free journeys from start to finish. Here's what they have to say:

Convenience of Remote Check-In Facility

"The remote check-in facility with En Route by DiamondAir has completely transformed the departure process for me. Being able to check in and handle all the details before I even arrive at the airport saved me so much time and stress. I could focus on getting to my flight without any hassle, making my entire travel experience that much smoother."

Benefit of En Route Lounge for Check-In, Amenities, and Workspace:

"The En Route lounge has completely redefined the airport experience for me. Not only is it a comfortable, luxurious space to check in, but it also offers all the amenities I need before my flight—whether it's a quick meal, a shower, or a quiet spot to work. The dedicated workspace ensures I stay productive and ready for meetings, making my travel time as efficient and comfortable as possible. It's the perfect way to start or end any trip."

Ease of Check-In, Baggage Handling, Meet & Assist, and Car Service:

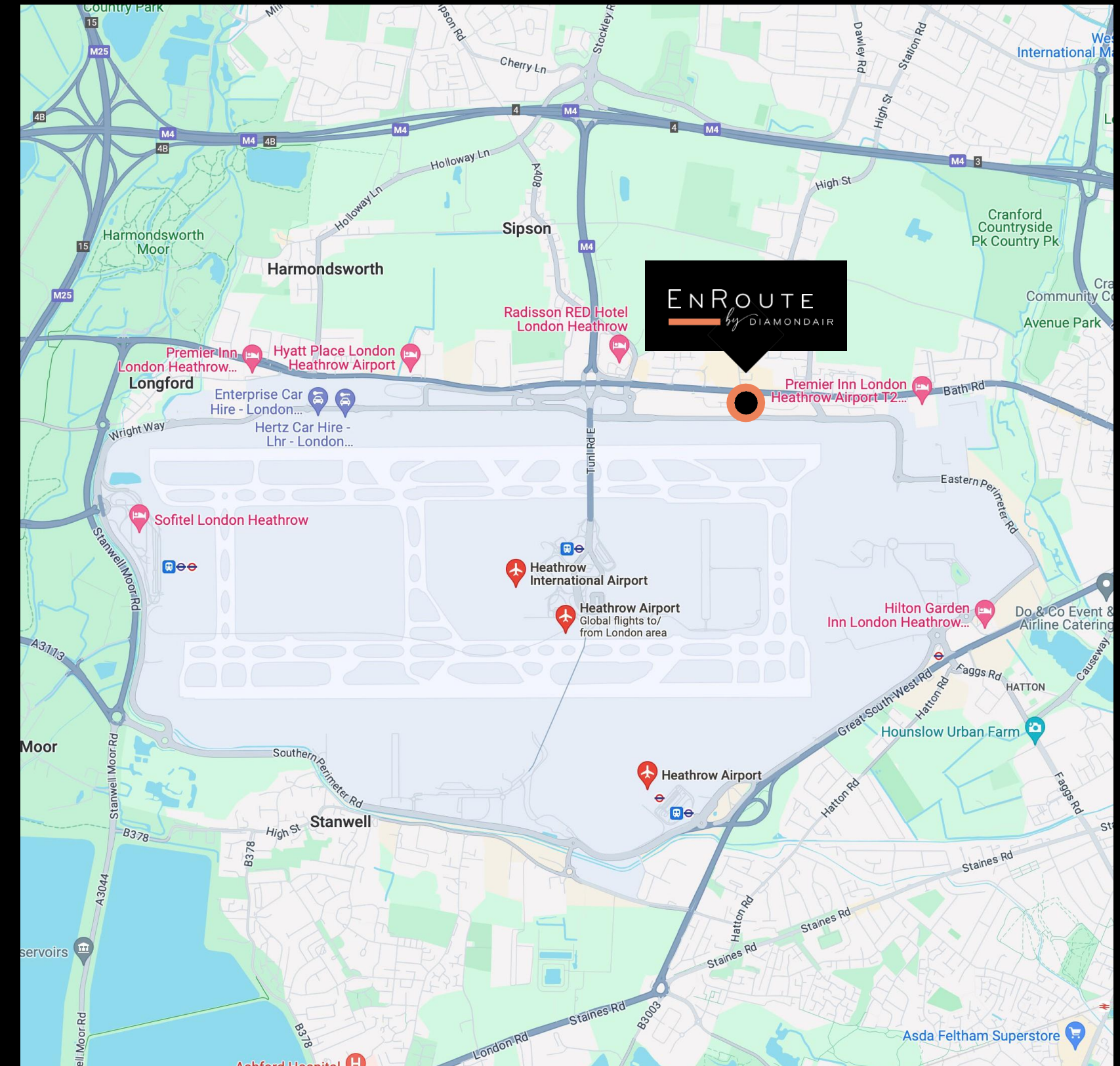
"En Route by DiamondAir truly makes travel effortless. Having everything in one place—from check-in to baggage handling, to meet and assist, and even car service—means I don't have to worry about a thing. It's a seamless experience that takes all the stress out of travel, so I can focus on what really matters. I'll never go back to traditional travel again."

Conveniently Located

En Route is a remote facility designed to keep you away from airport congestion, providing a seamless and relaxed travel experience whilst enjoying the Stunning Runway Views

- 5-12 min drive from all Heathrow terminals
- 45 min to Central London
- Easy access via M4 & M25

📍 En Route Club – 3 World Business Centre, Newall Road, London Heathrow, TW6 2TA



For more information or to book your En Route service, contact our team:
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